

5250 Greenway Drive • Jackson, MS 39204 PO Box 7656 • Jackson, MS 39284-7656 601-922-6031 • FAX 601-922-0075

MONITORING AGREEMENT

MS COR # 04635-SC

MS License # 15024196

This agreeme	nt, made the on this date,		, by and between	en B&E COMMUNICATIONS,	INC., hereinafter
referred to as	B&E, and				
NAME:	Madison County Offices		SITE TELEPHONE #:		
ADDRESS:			CROSS STREET:		
ADDRESS:			BILLING ADDRESS:		
CITY, STATE:	Madison, MS 39110		BILLING ADDRESS:		
SYSTEM TYP	PE: X	FIRE	BURGLAR	HOLDUP	MEDICAL
		OTHER (Elev	ator)		
IT IS THEREF	ORE AGREED FOR IN CONSID	ERATION OF	THIS AGREEMENT THAT:		
A. MONITORI	NG SERVICES B&E will monite	or the above Cl	JSTOMER's system(s) via B&	RE's designated central	
station. Upon	receipt of a fire, burglary or hold	up signal, the ce	entral station will attempt to no	otify the proper authority(ies) as	s well as the first
available conta	act designated on the notification	list provided by	y CUSTOMER. Upon receipt	of a supervisory signal from th	e monitored
site, the centra	al station will attempt to notify the	first available	contact on the notification list	provided by CUSTOMER. As	an avoidance
	s, the CUSTOMER may first be r			•	
	per authority(ies). The municipa	-		• •	
	obtained and posted before mon	-		,	
•	S responsibility to pay all fees and		•	• •	
	equire such posting, and to provide	-	•	•	any monitoring
•	ce, and at the time of licence/per			. ,	,g
-	AYMENT and TERMS		naor for mornioning to continu		
	R agrees to pay B&E a one tim	e fee of	\$12 925 00 to convert exis	sting system to the central station	on's format If any
	ipment is required, CUSTOMER				•
•	R agrees to pay B&E a fee of	•	per quarter, or at annual ra		r year.
	ment for monitoring will be prorate			·	•
. ,	ΓΟΜER agrees that the term of t			•	•
-				•	, ,
	Inless cancelled by either party, i	-		end of the original of successive	;
•	ds. Pricing above excludes 7% I			ICTOMED foils to now by this d	lete DOF menu
	IN PAYMENT: Payment is due v	, ,	•		•
-	nd all accounting fees equal to th		•	•	
•	well, B&E may disconnect and/or		•	,	
	shall include the value of any w	-	•		
•	the assistance of an attorney to	collect payment	s due, CUSTOMER will pay a	any and all reasonable fees and	I costs for the
-	vices where permitted by law.				
4. INCREASE	IN MONITORING RATE: For the	ne purpose of re	ecovering any additional taxes	s, licenses, fees or other charg	es imposed
	any governmental utility or agend		•	•	•
-	at any time after one (1) year aft		•	ŭ	
monitoring price	ce per the selected period, quart	erly or annually	as defined in #2 above after	giving CUSTOMER 30 (thirty) o	lays notice
before the effe	ective date of such increase. The	e CUSTOMER i	may choose to cancel the the	n unexpired term of this contra	ct by notifying
B&E 30 (thirty)) days in advance of the effective	e date of such ir	ncrease, provided that B&E re	eserves the right to rescind suc	h increase
by notice to th	e CUSTOMER, and therefore, C	USTOMER sha	II remain bound by the contra	act terms. Any and all advance	payments made
by CUSTOME	R subsequent to the effective da	te of such term	ination shall be refunded to the	ne CUSTOMER by B&E.	
C. RECEIPT	OF COPY ACKNOWLEDGEME	NT	It is hereby stated that CUST	TOMER has read and acknowle	dges receipt of a copy
of this agreem	nent, and it shall become effective	e only (a) when	B&E shall have received a co	ompleted copy of this three pag	je agreement, along
with agreemer	nt signed by CUSTOMER in the f	orm 'Alarm Mor	nitoring Agreement'; (b) when	B&E has accepted payment of	the fee to be paid
for services to	be provided for CUSTOMER, ar	nd (c) when B&I	E has sent an acceptable test	t signal on the monitoring equip	ment provided by
B&E for CUST	TOMER for each condition which	is proposed to	be monitored for such CUSTO	OMER.	
D. SUBCONT	TRACTORS/ASSIGNEES	This agreeme	nt is not transferable by custo	omer to anyone else, including	someone who
rents or purch	ases monitored premises, unless	the transfer is	approved in writing by B&E.	B&E may transfer or assign thi	s agreement

E. SYSTEM CHANGES

protect any and all B&E assignees and subcontractors as it protects B&E.

Any charges for changes to the system required by CUSTOMER, any insurance interest or governmental agency will be paid to B&E by CUSTOMER based on current labor and parts pricing. IT IS HEREIN STATED THAT CUSTOMER HAS CHOSEN THESE SERVICES AND THAT ADDITIONAL EQUIPMENT MAY REQUIRE ADDITIONAL PROTECTION AT A HIGHER COST TO CUSTOMER.

to any other monitoring company. B&E may use subcontractors to provide monitoring services. This agreement shall apply to and

F. TELEPHONE/TRANSMISSION LINES

Transmission of codes from the premises to the central station MAY be accomplished via CUSTOMER'S telephone service lines. Line seizure equipment such as RJ31X line jacks or equivalent may be used in order to provide phone line priority to communication equipment in the event such signal transmission is required. In this event, the telephone line will not be available for use for CUSTOMER to place other calls, including 911 emergency calls while phone line is in use by system. Due to this, CUSTOMER may choose to have an additional telephone line installed for system use. This additional line will be the sole responsibility of CUSTOMER. If CUSTOMER's designated line is out of order, disconnected, forwarded, placed on vacation status or otherwise not working, signals will not be transmitted to central station, and the central station will not be aware of the telephone line problem. All telephone lines are wholly beyond the control of B&E and are maintained by the CUSTOMER'S telephone service provider. If the use of cellular or radio transmission is used under this agreement, it is acknowledged by CUSTOMER that cellular phone and radio frequencies are governed and controlled by the Federal Communications Commission. Changes in their rules, policies and regulations may necessitate the discontinuing of monitoring services by B&E at B&E's option. It is also hereby acknowledged that CUSTOMER is aware that radio frequency and cellular transmissions can be interrupted or impaired by natural events such as changes in atmospheric conditions, electrical storms and also by power failures and other events beyond the control of B&E.

G. NORMAL SERVICE HOURSNormal service hours for B&E are from 7:00AM until 4:00PM Monday through Friday. Additional charges will apply for overtime, Saturdays, Sundays, and holidays observed by B&E.

H. DUTIES OF THE CUSTOMER

It is the duty of the CUSTOMER to test the system monthly at a minimum, to train any and all persons using the system, to notify B&E immediately of any system problems, to obtain and maintain any and all permits or licenses required for system installation and operation, and to provide a notification list of contacts to B&E, and to promptly inform B&E of any changes to said notification list in writing. If any wireless devices are included as part of the monitored system, it is the duty of the CUSTOMER to replace any and all batteries once a year at a minimum or when needed. It is also the duty of the CUSTOMER to turn off or remove items that may interfere with normal space protection by the system such as air conditioning equipment or pets that may interfere with motion detection, photobeam or infrared protection, while the system is in use.

I. CONDITIONS NOT COVERED BY THIS AGREEMENT

- 1. Acts of God
- 2. Acts of war, both declared or undeclared
- 3. Acts of terrorism
- 4. Failure of customer to follow instructions or training provided by B&E
- 5. Alteration, tampering or misuse of system
- 6. Battery replacement in wireless components
- 7. Electric power or telephone line outages or surges
- 8. Any other event outside the control of B&E
- J. AGREEMENT CANCELLATION OR SUSPENSION

 Any of the following events can lead to agreement cancellation or suspension by B&E:
- 1. Non-payment by CUSTOMER for monitoring or service due B&E after CUSTOMER has been given 10 (ten) days notice of such by B&E A reconnection fee may be charged.
- 2. CUSTOMER becomes a debtor in any bankruptcy case
- 3. Action or ruling by any governmental authority leading to the inability to provide monitoring or service
- 4. Absence of phone line service between CUSTOMER's monitored site and the designated central station.
- 5. Acts of God, strikes or other events beyond the control of B&E affect the proper operation of the designated central station or CUSTOMER'S monitored site is damaged beyond the practicality of monitoring the CUSTOMER'S site.

If monitoring service is terminated for any reason, B&E will be permitted to enter monitored site to disconnect the system from the central station. IT IS UNDERSTOOD THAT THE SYSTEM MAY NOT WORK WITH ANOTHER COMPANY'S CENTRAL STATION.

J. NUISANCE OR FALSE ALARMS

CUSTOMER states that anyone having access to the system will take all precautions to avoid false or nuisance alarms. Nuisance or false alarms may also be caused by severe weather or other forces beyond the control of B&E. If a penalty or fine is imposed on CUSTOMER or on B&E due to numerous false or nuisance alarms by any municipal or other governmental agency, CUSTOMER agrees to pay any and all penalties or fines directly.

K. OUR LIMITED LIABILITY AND DISCLAIMER OF WARRANTY It is understood that B&E does not warrant that the CUSTOMER'S system cannot be by-passed of defeated, that it will always prevent a burglary or fire or holdup, or that it will always detect such events, or that it will always operate. CUSTOMER acknowledges and agrees that no representations or warranties are included, expressed or implied, as to any matter whatsoever, including but not limited to, the condition of the equipment, its fitness for any particular purpose or merchantability, nor has CUSTOMER relied on any representations or warranties, expressed or implied. This agreement limits the liability of B&E to \$250.00 (Two hundred fifty and 00/100 dollars). Any harm, including property loss or damage or personal injury or death, suffered due to the system's failing to properly operate, or due to carelessness or improper actions by B&E, is also agreed by CUSTOMER to be included as part of this limitation. IT IS ALSO UNDERSTOOD THAT B&E IS NOT AN INSURER FOR CUSTOMER'S MONITORED SYSTEM, SITE, CONTENTS, OR PERSONAL SAFETY OF ANY AND ALL OCCUPANTS OF THE MONITORED SITE. ANY INSURANCE ON ANY OF THE ABOVE SHALL BE PROVIDED BY CUSTOMER. ANY AMOUNT PAID BY CUSTOMER TO B&E IS BASED SOLELY ON THE SERVICE PROVIDED BY B&E TO CUSTOMER, AND NOTHING MORE. SHOULD ANY EVENT OCCUR AT THE MONITORED SITE, IT IS DIFFICULT TO DETERMINE IN ADVANCE THE EXTENT OF ANY DAMAGE OR LOSS, OR THAT THE SYSTEM WILL PROPERLY OPERATE OR THAT THE CENTRAL STATION WILL ALWAYS PROPERLY RESPOND FOR VARIOUS REASONS. IT IS ALSO DIFFICULT TO DETERMINE THE RESPONSE TIME OF ANY EMERGENCY FORCES. B&E SHALL NOT BE LIABLE FOR ANY LOSS OR DAMAGE CAUSED BY DEFECTS OR DEFICIENCIES IN THE ELECTRO-PROTECTIVE EQUIPMENT OF ANY CUSTOMER(S), NOR SHALL B&E INCUR ANY LIABILITY FOR ANY DELAY IN RESPONSE TIME OR NON-RESPONSE OF POLICE, FIRE OR OTHER AUTHORITIES, INSTITUTIONS OR INDIVIDUALS NOTIFIED BY THE CENTRAL STATION. CUSTOMER AGREES THAT IN THE EVENT A COURT DECIDES THAT ANY BREACH OF THIS AGREEMENT, NEGLIGENCE, INSTALLATION, SERVICE BY B&E, OR MONITORING FAILURE LEADS TO THE DAMAGE

OR HARM, INCLUDING DEATH, PERSONAL INJURY OR PROPERTY DAMAGE TO CUSTOMER OR ANY OCCUPANT WITHIN THE MONITORED SITE, LIABILITY TO B&E IS LIMITED TO \$250.00 (Two hundred fifty and 00/100 dollars). IT IS ALSO AGREED THAT THIS IS THE ONLY REMEDY DUE CUSTOMER REGARDLESS OF ANY LEGAL METHOD OR THEORY DETERMINING LIABILITY ON THE PART OF B&E. SUBROGATION AND THIRD PARTY INDEMNIFICATION: ANY HARM OR DAMAGE, INCLUDING BUT NOT LIMITED TO DEATH, PERSONAL INJURY OR PROPERTY DAMAGE SUFFERED BY ANYONE OTHER THAN CUSTOMER DETERMINED TO BE CAUSED BY 1) FAILURE OF THE SYSTEM, 2) IMPROPER ACTIVITY OF B&E IN THE PROVIDING OF SYSTEM OR SERVICES, 3) NEGLIGENCE BY B&E, OR 4) A CLAIM FOR CONTRIBUTION OR INDEMNIFICATION, IT IS AGREED THAT CUSTOMER WILL PROMPTLY REPAY TO B&E 1) ANY AMOUNT ORDERED BY ANY COURT TO BE PAID BY B&E, 2) ANY AMOUNT REASONABLY AGREED TO BE PAID BY B&E, 3) ANY AMOUNT OF B&E'S REASONABLE LEGAL FEES, 4) ANY OTHER AMOUNT PAID BY B&E ASSOCIATED WITH ANY DAMAGE OR HARM. OBLIGATION TO REPAY B&E FOR THE ABOVE SHALL NOT APPLY IF DAMAGES OR HARM OCCURS WHILE A B&E TECHNICIAN OR SUBCONTRACTOR IS AT THE CUSTOMER'S MONITORED SITE AND SAID DAMAGE OR HARM IS SOLELY CAUSED BY THAT TECHNICIAN OR SUBCONTRACTOR. IT IS AGREED THAT CUSTOMER SHALL INDEMNIFY AND RELEASE B&E FROM ANY CLAIMS BY ANY PARTIES BRINGING SUIT OR CLAIM THROUGH THE AUTHORITY OF THE CUSTOMER OR IN THE NAME OF THE CUSTOMER, SUCH AS THE CUSTOMER'S INSURANCE COMPANY OR ANY OTHER ENTITY, CUSTOMER AGREES TO DEFEND B&E AGAINST ANY SUCH SUIT OR CLAIM. CUSTOMER SHALL INDEMNIFY B&E FROM ANY AND ALL CLAIMS ARISING FROM ANY INCIDENTS OR ACCIDENTS INCLUDING BUT NOT LIMITED TO PROPERTY DAMAGE, PERSONAL INJURY OR DEATH RELATED TO PERSONS RESPONDING TO A RECEIVED SIGNAL.

M. WAIVER OF A JURY TRIAL; LIMITATION ON LAWSUITS

Where permitted by law, no legal proceeding or lawsuit connected with the system shall be heard by a jury. Each party involved gives up the right to a jury trial. Where permitted by law, any lawsuit connected with the system shall be brought or filed within one year from the date the event causing the lawsuit occurred. Any and all matters should be governed by the laws of the State of Mississippi.

THIS IS THE ONLY AGREEMENT FOR MONITORING BETWEEN THE CUSTOMER AND B&E. ANY EARLIER AGREEMENT, EITHER VERBAL OR WRITTEN, IS REPLACED BY THIS AGREEMENT. ANY CHANGES TO THIS AGREEMENT MUST BE IN WRITING AND SIGNED BY BOTH THE CUSTOMER AND B&E. ANY PURCHASE ORDER WITH TERMS DIFFERING FROM THIS AGREEMENT FOR THIS MONITORING SERVICE IS BOUND BY THE TERMS OF THIS AGREEMENT. IF ANY PART OF THIS AGREEMENT IS FOUND TO BE INVALID OR ILLEGAL BY A COURT OF LAW, THE BALANCE OF THE AGREEMENT SHALL REMAIN IN FORCE AND BINDING.

This agreement, which supercedes all previous agreements, is not binding until fully executed by both parties. In the event of disapproval, the only liability for B&E shall be any amount paid to B&E by CUSTOMER upon the signing of this agreement.

Customer's Printed Name	B&E Authorized Representative Printed Name
Customer Signature	B&E Authorized Representative Signature
Date of Signature	Date of Signature
	OFFICE USE ONLY
	B&E Approval Signature
	Date of Approval